

International Standards Organization

Standards and accreditation provide a framework of trust for marketing and purchasing goods and services. In competitive and open markets, both government and business rely on trust to ensure a fair exchange of safe goods and services. The essential aspect of accreditation is that it underpins this confidence because it is a valid means of verifying claims about quality, performance, and competence. With the globalization not only of trade, but of many other issues such as climate change and environmental protection, security and health, trust must be achieved globally. The use of ISO International Standards as the reference criteria for accreditation and the development of the ILAC and IAF MLAs are therefore key to building trust across borders and promoting best practices in conformity assessment worldwide.

Those having requirements for the assessment of compliance of products and services, whether in the regulated areas or for private transactions, have come to recognise the importance of credible accreditation programs that are based on internationally recognised standards and subject to mutual recognition. With restricted budgets, many government agencies can no longer do it all themselves; increasingly, they must rely on accredited conformity assessment to support their regulatory policies. Accreditation based on ISO standards and ILAC and IAF MLAs provides that and assists in meeting the commitments taken in the context of the WTO Agreement on Technical Barriers to Trade.

Alan Bryden, ISO Secretary-General